

Department Of Children and Families	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 3rd Quarter CY 2021 (07/01/21 - 09/30/2021)						
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	99 seconds	99 seconds	0.0%	138 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.0%	99.0%	0.0%	98.8%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	98.1%	97.8%	-0.3%	98.2%
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	33,782	32,012	-5.2%	32,669
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	97.7%	97.1%	-0.6%	97.6%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.4%	95.9%	0.5%	95.2%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	96.3%	97.4%	1.1%	96.9%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	96.8%	99.3%	2.6%	97.4%
Number of Adoptions finalized	Year to Date	—		710 (CY 2020)	—	1,113 (CY 2019)
Number of Kinship Legal Guardianships	Year to Date	—		163 (CY 2020)	—	149 (CY 2019)
Percent of caseload levels compliant with established standards:						
-Intake workers	Quarterly	Increase	98.7%	99%	0.3%	99.3%
-Permanency workers		Maintain	100%	100%	0.0%	100%
-Adoption workers		Maintain	99.3%	99%	-0.3%	99.2%

Department Of Children and Families Performance Indicators: 3rd Quarter CY 2021 (07/01/21 - 09/30/2021)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.	http://www.state.nj.us/DCF/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	52,570 (CY 2020)	—	61,295 (CY 2019)
Number of New Jersey children served by Care Management Organizations	Annual	—	—	24,618 (CY 2020)	—	25,821 (CY 2019)
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100%	100%	0%	100%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/DCF/families/csc/mobile/	Quarterly	Maintain or Increase	98.8%	98.7%	-0.1%	98.6%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	92.3%	92.2%	-0.1%	91.9%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	94.2%	93.3%	-1.0%	94.2%
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.7 Months	9.9 Months	2.1%	10.1 Months
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/DCF/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,058 (October 2021)	—	1,037 (October 2020)
Percent of eligible students graduating high school while enrolled.	Annual	—		98% (2020-2021)	—	98% (2019-2020)
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days	Annual	Maintain or Increase		56% (2020-2021)	—	64% (2019-2020)
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days	Annual	Maintain or Increase		47% (2020-2021)	—	65% (2019-2020)

Department Of Children and Families Performance Indicators: 3rd Quarter CY 2021 (07/01/21 - 09/30/2021)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2020)	—	95% (FFY 2019)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2020)	—	92% (FFY 2019)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	154	165	7.1%	163
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	518	612	18.1%	532
Number of children entering a Domestic Violence residential shelter	Quarterly	—	416	608	46.2%	481
Number of adults entering non-residential program services	Quarterly	—	3,013	3,552	17.9%	3,004
Number of children entering non-residential program services	Quarterly	—	509	653	28.3%	394
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	7,848	10,772	37.3%	8,905
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	87%	85%	-2.3%	87%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	84%	83%	-1.2%	85%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	9,382	10,089	7.5%	10,151
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	83.6%	—	73.9% (2019-2020)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	76.7%	—	70% (2019-2020)